

2023 Ranger Team of the Year City of Vincent

This prestigious award acknowledges outstanding work within our industry. The selection criteria for this award include exceptional teamwork in the following areas over the past 12 months:

- **Improved public perception.**
- **Benefit to the community.**
- **Examples of outstanding teamwork**
- **Organised building of relationships and partnerships between councils or other key stakeholders**

The City of Vincent Ranger Services team exemplifies professionalism, inspiration, inclusivity, proactivity, and innovation in providing excellent service within the community.

About the City of Vincent Ranger Services Team

The City of Vincent is proud to have two teams of 10 Rangers who operate 7 days a week from 6am to 11pm. Their role is crucial in educating and serving a diverse, busy inner-city community that presents unique challenges. The Rangers frequently encounter challenging situations associated with the prevalence of busy entertainment precincts and the large number of vulnerable individuals accessing health and support services within the City. These include people experiencing homelessness, individuals affected by drugs or alcohol, and those with complex mental health or trauma-related needs.

Key Achievements and Initiatives

Proactive Patrols and Community Engagement:

- The Ranger Team conducts proactive patrols of local parks, maintaining records to reflect statistics. These patrols positively influence public perception by improving community accessibility, safety, and inviting engagement.
- Regular involvement in "Street Parties" and numerous community events throughout the year supports the City's "Open Streets" program. Rangers assist with traffic management, parking restrictions, and general community engagement activities.

Community Awareness and Perception Improvements:

- **Safer Vincent Information Display:** Ensuring accessibility of information to residents and the public.
- **Partnership with Nyoongar Outreach Services:** Delivering assistance to at-risk Indigenous people.
- **Safety for Seniors Session:** Providing free safety sessions focusing on personal, home, and vehicle security and reporting suspicious behaviour.
- **Safer Vincent Solar Power Sensor Light Program:** Assisting residents with outdoor lighting to enhance security.
- **Dogtober Event:** An annual festival and dog parade where Rangers educate and engage with the community to promote responsible pet ownership.

Innovative Patrol Methods:

- Introduction of bike patrols for better access to areas typically difficult to reach by vehicle. This not only increases community engagement but also enhances community safety while supporting sustainable and active transport methods.

Supporting Vulnerable Populations:

- A proven commitment to supporting individuals at risk of homelessness. The City of Vincent has created a collaborative and coordinated approach, working with WA Police, the Department of Communities, and other key stakeholders.

Impact and Recognition

The City of Vincent's Ranger Services team's achievements over the past 12 months are vast and commendable, making a lasting impact on the community. These initiatives and accomplishments are just a few examples of the many ways the team has excelled.

Congratulations to the City of Vincent!

We are thrilled to congratulate the City of Vincent Ranger Services team for being named the 2023 Ranger Team of the Year. This recognition is well-deserved and a testament to their hard work, dedication, and innovative approach to community service.

Congratulations to the 2023 Ranger Team of the Year.... City of Vincent.

